

<b>AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT</b>				1. Contract Number		Page of Pages 1      2	
2. Amendment/Modification Number <b>A005</b>		3. Effective Date 9/23/2004		4. Requisition/Purchase Request No. <b>POTO-2004-R-0028</b>		5. Solicitation Caption <b>TICKET PROCESSING SYSTEM</b>	
6. Issued By: <b>OFFICE OF CONTRACTING AND PROCUREMENT 441 4TH STREET, NW, SUITE 930S WASHINGTON, DC 20001 202 727-2277</b>				7. Administered By (If other than line 6)			
8. Name and Address of Contractor (No. Street, city, country, state and ZIP Code)				(X) 9A. Amendment of Solicitation No. <b>POTO-2004-R-0028</b>			
				9B. Dated (See Item 11) <b>4-Aug-04</b>			
				10A. Modification of Contract/Order No.			
				10B. Dated (See Item 13)			
Code		Facility					
11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS							
<input checked="" type="checkbox"/> The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers <input type="checkbox"/> is extended. <input checked="" type="checkbox"/> is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning <u>6</u> copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or fax which includes a reference to the solicitation and amendment number. FAILURE OF YOUR ACKNOWLEDGEMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by letter or fax, provided each letter or telegram makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.							
12. Accounting and Appropriation Data (If Required)							
13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14							
A. This change order is issued pursuant to: (Specify Authority)							
The changes set forth in Item 14 are made in the contract/order no. in item 10A.							
B. The above numbered contract/order is modified to reflect the administrative changes (such as changes in paying office, appropriation date, etc.) set forth in item 14, pursuant to the authority of 27 DCMR, Chapter 36, Section 3601.2.							
C. This supplemental agreement is entered into pursuant to authority of:							
D. Other (Specify type of modification and authority)							
<b>E. IMPORTANT:</b> Contractor <input type="checkbox"/> is not, <input type="checkbox"/> is required to sign this document and return _____ copies to the issuing office.							
14. Description of amendment/modification (Organized by UCF Section headings, including solicitation/contract subject matter where feasible.)							
<b>SEE ATTACHED FOR ANSWERS TO QUESTIONS RECEIVED IN RESPONSE TO THIS SOLICITATION.</b>							
<b>Except as provided herein, all terms and conditions of the document referenced in Item (9A or 10A) remain unchanged and in full force and effect</b>							
15A. Name and Title of Signer (Type or print)				16A. Name of Contracting Officer <b>Bruce Witty</b>			
15B. Name of Contractor		15C. Date Signed		16B. District of Columbia		16C. Date Signed	
(Signature of person authorized to sign)				(Signature of Contracting Officer)		9/23/2004	

MSMP - Tickets Consolidated Q&A SOL POTO-2004-R-0028 (SOL 1)			
Area of Concern	#	Question	Answer
Functionality	74	As part of the response to the Ticket Processing System - #1, is the bidder expected to provide application software that will reside on wireless handheld devices, MDC's or remove devices, even if procurement of these devices occurs under Solicitation #6? If so, how will software/hardware compatibility be assured?	Bidder is required to provide the application software for handheld devices to support ticketing activity. The handheld devices will be procured with the Microsoft operating system.
Solicitation	94	Which Functional list do you consider the basis for creating the "Functional Overview" - the "Functions Overview Diagram and list" at the end of the 1.0 Service Overview?	The Service Overview is provided to give the vendors a view of the end goals, but Exhibit 2 provides the details that should be used for the solicitation.
Integration	95	Data Migration: How many data records will be required to be migrated?	We process over 2 million tickets annually, and the system has been in place for about 19 years.
Reports	96	Are the reports to be deployed via web? Please list any other delivery mechanisms required for BO Reports.	Your standard reports need to be viewed online. The vendor does not have to do anything additional to support BO Reports.